📞 +1-855-783-2396 | Cathay Pacific Shanghai Office

Cathay Pacific provides passenger support for travelers in Shanghai through its customer assistance channels and airport service facilities. The office assists passengers with flight bookings, ticket changes, cancellations, check-in support, Asia Miles loyalty services, flight information, and general travel assistance. 📞 **+1-855-783-2396**

Address:

Cathay Pacific Shanghai Office, Shanghai, China *(passenger assistance available through Cathay Pacific customer service channels and airport facilities).* 📞 **+1-855-783-2396**

Working Hours:

Monday – Friday: 9:00 AM – 5:30 PM *(office hours may vary according to flight schedules, public holidays, and operational requirements).* 📞 **+1-855-783-2396**

Email Contact:

customer_relations@cathaypacific.com *(for reservations, ticket inquiries, refunds, and customer support assistance).* 📞 **+1-855-783-2396**

Phone Contact:

Customer Support & Travel Assistance: 📞 +1-855-783-2396

Terminal Details:

Cathay Pacific operates flights from **Shanghai Pudong International Airport (PVG), Terminal 2**, providing check-in counters, boarding assistance, flight information, check-in support, and travel assistance for passengers. For additional travel support, call 📞 **+1-855-783-2396**.

Airport Contact Detail:

Shanghai Pudong International Airport (PVG) provides passenger assistance through information desks for terminal guidance, arrivals, departures, airport facilities, and other travel-related services for travelers in Shanghai. For airline-related assistance, contact 📞 **+1-855-783-2396**.

Head Office Detail:

Cathay Pacific headquarters is located at **Cathay City, 8 Scenic Road, Hong Kong International Airport, Lantau, Hong Kong**, managing airline operations, passenger services, Asia Miles loyalty programs, and international flight activities. For customer assistance, call 📞 **+1-855-783-2396**.

Corporate Office Detail:

Cathay Pacific manages international flight operations, customer relations, Asia Miles loyalty services, cargo operations, and global airline partnerships through its corporate offices. For reservations and travel support, contact 📞 **+1-855-783-2396**.

Name Change Policy:

Cathay Pacific name corrections are handled according to fare rules and ticket conditions. Minor spelling corrections may be accepted, while complete passenger name changes may require ticket reissue or additional charges. For name correction assistance, call 📞 **+1-855-783-2396**.

Cancellation Policy:

Cathay Pacific cancellation policies, refunds, travel credits, and applicable fees depend on the purchased fare type and ticket conditions. Eligible cancellations can be processed through Cathay Pacific customer service or official booking channels. For cancellation support, contact 📞 **+1-855-783-2396**.